

Energy Education & Environmental Services Department CHECKLIST OF MANDATORY DOCUMENTATION

All documents MUST be submitted along with your application packet

Utility bills and proof of income MUST be dated within the last 30 days

Current (most recent) GAS/ PROPANE bill (I/A)

Entire bill (all pages) billing period must be within the last 30 days

Current (most recent) ELECTRIC bill

Entire bill (all pages). billing period must be within the last 30 days (Include any disconnection/ urgent notices)

Rental Agreement OR Mortgage statement

Household Income

Paystubs must be current (last 30 days) for ALL household members
** Those receiving government assistance (Social Security, SNAP, EDD,
CalFresh, etc. must provide an award letter for the <u>CURRENT</u> year **

Current Photo ID

Signed Consent form by utility account holder (form provided by agency)
Not required for applicants whose name is on the utility bill where the benefit will be applied



Complete the forms below **ONLY** if you are interested in **WEATHERIZATION SERVICES**

- Form 515 Energy Service Agreement
- Form 515A For Renter/ Tenant to complete
- Form 515B For Property Owner/ Agent to complete
- Form Proposition 65

696 South Tippecanoe Avenue, San Bernardino, CA 92408
Main 909.723.1500
Fax 909.723-1609 / 909.723.1629

Department of Community Serv	ices and Development			Official Use Only:	
Energy Intake Form		Priority Poin	ts		
CSD 43 (10/2022)			A.C.C.		
Agency: CAPSBC Int	ake Initials: In	take Date:	Eligibility Ce	rt Date	
First name	Middle Initial	Last Name		Date of Birth	
				MM/DD/YY	
SERVICE ADDRESS – Address where	you live (this <i>cannot</i> be a P.	O. Box)		1	
Service Address				Unit Number	
Service City	Service County San Bernardir	no	Service State CA	Service Zip Code	
Have you lived at this residence duri	ing each of the past 12 mor	nths?		🗆 Yes 🗆 No	
Is your service address the same as	•				
Do you own or rent your home?					
Mailing Address				Unit Number	
Mailing City	Mailing Count San Bernardin	y 10	Mailing State CA	Mailing Zip Code	
Social Security Number (SSN):		Telephone Num	ber ()		
E-mail Address:					
PEOPLE LIVING IN HOUSEHOLD Enter the total number of people living in the household, including yourself		INCOME Enter the total number who receive income			
Demographics: Enter the number	r of people in the	_	monthly inco	me for <u>all</u> people living in	
household who are:	T	the household:	1		
Ages 0 – 2 Years		TANF / CalWorks	\$		
Ages 3 - 5 years		SSI / SSP	\$		
Ages 6 - 18 years		SSA / SSDI	\$		
Ages 19 - 59		Paycheck(s)	\$		
Ages 60 and older		Interest	\$		
Disabled		Pension	\$		
Native American		Other	\$		
Seasonal or Migrant Farmworker		Total Monthly Inc	come \$		
HOUSEHOLD MEMBERS ENTER THE INFORMATION BELOW FOR ALL HOUSEHOLD MEMBERS. If you have more than 6 people in your household, please list the information on a separate piece of paper. APPLICANT (HOUSEHOLD MEMBER 1) DO Not Complete This Section information on a separate piece of paper. (see Intake Assessment Form)					
First Name	M.I. Last Name			Relationship to Applicant	
				Self	
Date of Birth:	Race: American	Indian or Alaska Native	Asian	Hispanic/ Latino/Spanish?	
Gender: ☐ Female ☐ Male	☐ Black or A	frican American		☐ Yes ☐ No	
☐ Other					
☐ Unknown/Decline to State ☐ Multi-Race ☐ Other ☐ Unknown/Decline to State ☐ State					
Amount of Gross Monthly Income	Amount of Gross Monthly Income (before taxes): Source of Income:				

PAY BILL To which energy bill (CHOOSE ONLY ONE) do you want the LIHEAP benefit to be applied? Network Cos. Floatrigity Wood Propose Food Oil Korosene Manufi				
□ Natural Gas □ Electricity □ Wood □ Propane □ Fuel Oil □ Kerosene □ Manufa	actured log 🗀 Pellets 🗀 Other Fuel			
Enter the energy company and account number:				
Company Name: Account #: Account #: No				
Do you have a past due notice?				
Are your utilities included in rent or submetered? Yes No				
Is your Natural Gas Company the same as your Electric Company?				
WOOD, PROPANE or FUEL OIL SERVICE (WPO)				
Are you currently out of fuel? (Wood, Propane, Oil, Kerosene, Other Fuels)	□ No □ N/A			
List the approximate number of days until you run out of fuel (Wood, Propane, Oil, Kerosene, Number of Days:	, Other Fuels).			
ENERGY INFORMATION				
The questions below are MANDATORY . Please check all energy sources used to heat your	home			
A copy of all recent energy bills and/or receipts for any home energy cost must be provided				
NOTE: A copy of an electric bill must be included even if you do not use electricity to heat y				
What is the main fuel used to HEAT your home? One main heating source MUST be checked.				
☐ Natural Gas ☐ Electricity ☐ Wood ☐ Propane ☐ Fuel Oil ☐ Kerosene ☐ Manufa				
In addition to your main heating source, do you ever use any of the following to heat you ☐ Natural Gas ☐ Electricity ☐ Wood ☐ Propane ☐ Fuel Oil ☐ Kerosene ☐ Manufactu	**			
Are you the account holder: Electric Bill	Yes			
The information on this application will be used to determine and verify my eligibility for assistance. Eto CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to my utility co about my household's utility account, energy usage and/or other information needed to provide service of the form. My consent shall be effective for the period beginning 24 months prior to, and continuing understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimel may initiate a written appeal with the local service provider and my appeal shall be reviewed no later not satisfied with the local service provider's decision I may then appeal to the Department of CommuTitle 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of cost to me. I declare, under penalty of perjury, that the information on this application is true, correct for the purpose of paying my energy costs.	mpany and its contractors, to share information ces and benefits to me as described at the end of for 36 months after, the date signed below. If y response or unsatisfactory performance, I than 15 days after the appeal is received. If I amountly Services and Development pursuant to weatherization measures to my residence at no			
x				
*** APPLICANT'S SIGNATURE ***	Date			
AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.				
APPLICANT: DO NOT FILL OUT THE INFORMATION BELOW. THIS SECTION IS FO				
Utility Assistance being provided under which program → ☐ HEAP ☐ Fast Track ☐ H Base Benefit \$ Supplement \$ Total Benefit \$				
Total Energy Cost \$ Energy Burden				
Energy Services Restored after disconnection:	ces prevented:			
Home Referred for WX:	000 p. 01011000. — 100 — 110			



Community Action Partnership of San Bernardino County INTAKE ASSESSMENT FORM

Property Address:					Phon	e #:				Client ID #:					
Housing Type:					Servic	e(s) Request	ed: Util	ities 🔲 Wondary Edulic Transpo fornia ID	t Complete. /eatherizati cation ortation Personal	on	nporary H Developr Shoes	ousing 🔲 nent 🔲 P	Food ermanent	Housing	
Email Address:				_	Use the	KEY belo	ow to comple	ete the sect	ion below	for each ho	usehold m	ember (Ir	nsert <u>numb</u>	ers only)	
Household Members	Date of Birth (xx/xx/xx)	Social Security Number (xxx-xxx-xxxxx)	Gender (Female, Male, Othe Unknown/ Decline to Stat		Race	Ethnicity	Health Insurance Type	Highest Level of Education	Residency Status	Relation to Applicant	Income Source(s)	Non- Cash Benefits	Monthly Income	Military Status	Work Status
(Applicant)			□ F □ M □ O □ U □ F □ M □ O □ U	Y									\$		
			□ F □ M □ O □ U	□ Y □ N □ Y									\$		
			□ O □ U □ F □ M □ O □ U	□ N □ Y □ N									\$		
			□ F □ M □ O □ U	□ Y □ N									\$		
Race 1. White 2. African-American 3. Asian 4. Native American/Alaskan Native 5. Hawaiian/Pacific Islander 6. Multi-Race 7. Other 8. Unknown/Decline to State Please note: Social Security number	1. None 2. Medic. 3. Medic. 4. Emplo based 5. Militar 6. State (Health 7. State I Insur. 8. Direct 9. Other	taid 2. 9- tare 3. His pyment- Gry 5. 2- Children's 6. 4- health 6. 4- for adults 7. Of Griden Gride	ducation 8 grade 12th grade 1gh School 2. rad / GED ome College 3. Year bllege Grad ther/ Post- econdary raduate	Residency Status U.S. Citizen Permanent - Resident Temporary - Resident Other	Relati Appli 1. Self 2. Spou 3. Daug 4. Son 5. Gran 6. Moth 7. Fathe 8. Sister 9. Broth 10. Foste 11. Other	cant 1 2 se 3 hter 4 dehild 6 eer 7 er 8 er 10 er Child 1 1	 None Employmen TANF / CALV SSA/ SSDI SSI / SSP VA Service / Private Disa Workers Co Pension / Re Child Suppo Alimony/ Sp EITC Unemploym Other 	WORKS Non-Service bility Insuran mpensation etirement ort oousal Suppo	1. 2. 3. 4. 5. ce 6. 7. 8. rt 9. 10 Su 11	on-Cash Ben None SNAP WIC *LIHEAP Housing Cho Voucher Public Housi Permanent Supportive H HUD-VASH Childcare Vo . Affordable bosidy . Other	ice ng ousing ucher Care Act	Milita Statu 1. None 2. Activ Militi 3. Vete	1. Note 2. En 4. Er 4. Er 4. Er 7. Ui 8. Ui lai loo 9. Re 10. No oli	aployed full- nployed par rm Worker nemployed a nemployed for force oking) tired of Applicable	time t-time < 6mos. > 6mos. (not in e/ not

By signing below, I agree that all the above information is accurate and complete.

Applicant's Signature:	Date:	Intake Staff Printed Name:
Abblicant's Signature:	Date:	intake Statt Printed Name:

Department of Community Services and Development

CSD 43B (rev.12/2013)

CERTIFICATION OF INCOME AND EXPENSES

You are being asked to complete this form because you requested assistance, and state that your entire household cannot provide proof of income. The State of California requires the applicant to report all sources of income. This form will help us understand how you are meeting expenses. Please complete the information below:

Name ar	nd Ad	dre	ess:				
Name:							
Address:	Address:						
Section	1: Do	yc	u have source	s of income you forgot to report?			
☐ YES		10	During the prev	vious month have you been employed p	part time?		
☐ YES		10	During the prev	vious month have you been self-employ	ved?		
☐ YES		10		vious month did you receive money for ating blood, etc?	any work that you perform only once in a while, like yard work,		
☐ YES		10		vious month have you received any gift person who gave you the gift:	s of money from anyone? If yes, please list the name and phone		
☐ YES		10		vious month did you receive any of the SCOMP □ UNEMPLOYMENT □ GO\	following: (check any that apply) /ERNMENT SPONSORED BENEFITS □ CHILD SUPPORT		
☐ YES	YES						
			ou spending yo xpenses?	our savings or borrowing money to	Put Notary stamp below, if needed (DOE only) or have		
☐ YES			Are you using s How much?	avings or a home equity loan?	Executive Director Sign here		
☐ YES			Are you using s How much?	come other asset?			
☐ YES			Are you borrow How much?	ing from credit cards?			
☐ YES			Are you borrow How much?	ing from some other source?			
Section	3: Ple	eas	e tell us how y	ou paid these monthly expenses du	ring the previous months:		
EXPEN	ISE	MC	NTHLY COST	HOW HAS THE EXPENSE BEEN PAI	D? IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:		
Rent of Mortga		\$			Name: Phone: Address:		
Utility Bills	, ,	\$			Name: Phone: Address:		
Food	t	\$			Name: Phone: Address:		
Section	4: If n	on	e of the above	applies to you, please explain how y	vour monthly expenses were paid:		
Signatur	e:						
By signing	g this f			elieve these facts are accurate and true. I glaw for knowingly making false or fraudule	give the Service Provider my permission to verify this information. I may not statements.		
Signature					 Date		

State of California					Page 1 of 2	
	COMMUNITY SERVICES AND	DEVELOPMENT			1 age 1 01 2	
CSD 321 (Rev.						
N		EDUCATION CO	ONFIRMATION OF	F RECEIPT		
Name of Occ	ipant					
Address of D	velling					
		Confirma	tion of Receipt			
I have receive	d the following inform		•			
Lead-Sa	fe Education – A copy	of the pamphlet, Re	enovate Right: Importa	nt Lead Hazard Info	rmation for	
	, Child Care Providers,			ll risk of the lead haz	ard exposure from	
	zation/renovation activit					
Energy househo	Education – Informatio ld.	n regarding change	s I can make in order to	reduce the energy of	consumption of my	
Mold a	d Moisture Education	- A copy of the par	nphlet, <u>A Brief Guide to</u>	o Mold and Moisture	e In Your Home,	
informi	g me of how to clean up	residential mold p	roblems and how to pre	event mold growth.		
☑ Budget	Counseling - Information	n regarding person	al financial managemen	nt.		
Radon 1	Education - A copy of the	ne pamphlet, <u>A Citi</u> z	zen's Guide to Radon, i	nforming me of the	potential risk of	
radon ar	d how to lower the rado	n level in my dwell	ing unit.			
	s Education - A copy of					
about 1d	entifying asbestos-contain	ning materials in th	ne home, exposure, and	available resources.		
Signature of I	Recipient			Date		
		Self-Certifi	cation Option			
I certify that I	attempted to deliver the	ne following educ	ational information to	the dwelling liste	d above:	
□ Lead-Sai	e □ Energy □	Mold/Moisture	□ Budget Counse	eling 🗆 Radon	☐ Asbestos	
If the informa	tion was delivered but	a signature was n	ot obtainable, you m	ay check the appro	priate box below.	
Refusal	to Sign — I certify that	I have made a good	I faith effort to deliver t	the information to th	e dwelling unit	
	ove at the date and time				_	
further o	ertify that I have left a c	opy of the informat	ion at the unit with the	occupant.	•	
Unavail	able for Signature — I	certify that I have r	nade a good faith effort	t to deliver the infor	mation to the	
☐ dwelling	unit listed above and th	at the occupant was	s unavailable to sign the	e confirmation of rec		
	ve left a copy of the info	rmation at the unit	by sliding it under the o	door.		
	ivery dates and times			,		
Date	Time	Date	Time	Date	Time	
Signature (Agency Representative)			Print name			
		Mailin	 g Option:			
I certify that I	have mailed the follow		= =	elling listed above	(attach copy of	
	Mailing for lead-safe		om to the dw	Jimb listed above	(attach copy of	
☐ Lead-Sai		Mold/Moisture	☐ Budget Counse	eling 🗆 Radon	☐ Asbestos	
Signature (Ag	ency Representative)		Print name		Date mailed	



CERTIFICATE OF PARTICIPATION

I certify that I (Print full name)	energy education, mold	and moisture	•
Client signature	Date		

Note: These are instructions on where to locate the educational materials on our website.

- Type the following link into your web browser: www.capsbc.org/home-energy-assistance-program-heap
- · Scroll to the bottom of the page.
- There are blue buttons, click the one that says "Educational material"
- Download the PDF document to your computer/device.



Community Action Partnership of San Bernardino County (CAPSBC) Child Support Eligibility Assessment Form

Client indicated that they have custody of their child/children during the Intake screening process:

Are you the custodial parent/guardian of a child/children?
□ Yes □ No
AND Client did NOT indicate that they are receiving child support as a sources of income on the Income Verification Form
Client is provided with the following information about services provided by the San Bernardino County Child Support enforcement agency:
 Locating a parent Arranging for paternity testing Establishing a support order Enforcing a support order
I, was given a copy of the Child Support application
Client Name
for such services to be submitted to the San Bernardino County Child Support Enforcement Agency.
CAPSBC employeeprovided the Instructions for (CAPSBC Employee Name)
completing application for child support services. This form indicates whether a referral to the Child support

agency and a copy of the application was provided to the client.

CAPSBC will indicate services rendered in the case notes completed in the ServTraq data base tracking software. This form will remain in the client file.

CAPSBC Staff did not act in a manner to be interpreted as giving legal advice but provided a referral to the custodial parent in the single-parent family contact information to the state child support enforcement agency below:

Contact information provided 1 (866) 901-3212 and website address: www.childsup.ca.gov

Loma Linda- 10417 Mountain View Avenue- Loma Linda, CA 92354 Ontario – 191 N. Vineyard Avenue – Ontario, CA 91764 Victorville- 15400 Civic Center Drive -Victorville, CA 92392

Department of Community Services and Development

Account Holder Authorization and Consent Form CSD Form 081 (Rev. 12/17)

ACCOUNT HOLDER NAME(S) AND MAILING ADDRESS

Account Holder's Full Name		
Account Holder's mailing address (Street)		Unit Number (if any)
(City)	State	Zip Code
Is the utility service address the same as the account holder's mailing address?	s No	1
Full Name of Applicant for Benefits (from Form 43)		
Utility Service Address (Street)		Unit Number (if any)
(City)	State CA	Zip Code

UTILITY INFORMATION

Please enter your utility company name and service account number below (you can find the account number on your bill). If different companies provide your electricity and gas services, please enter the name and account number for both utilities.

l	Name of Utility Company	Service Account Number
	Name of Utility Company (if you have a second Utility Company)	Service Account Number

AUTHORIZATION AND CONSENT

By signing this form, you (Account Holder) give your authorization and consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to your utility company and its contractors, to share information about your property's utility account, meter usage and energy consumption data, and other information as needed for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. The information you authorize us to obtain and share will be used for the purposes of evaluating home energy usage of program beneficiaries so that CSD can: a) measure the effectiveness of the services we provide by determining how much your utility bills are reduced and how much our services reduce carbon emissions (air pollution), and b) report these results to federal and state authorities that fund and oversee energy assistance programs in California. CSD, its contractors, consultants, other federal or state agencies and affiliated programs (CSD Partners), working cooperatively with your utility company and its contractors, use this information to provide services that assist low-income families, such the applicant, to pay their home energy bills and mange those energy needs for the purposes stated in this Authorization.

Signature of Account Holder	Date	Name of CSD Contractor/Partner Organization

REVOCATION OF AUTHORIZATION AND CONSENT

You agree that your consent shall remain in effect for 36 months from the date you sign this Authorization, unless otherwise revoked by written notice mailed to: CSD Energy & Environmental Services Division, 2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833. Revocation will be effective upon receipt, but will not apply to any information shared while this Authorization was valid.

APPLICABLE PROGRAMS

Some of the programs CSD oversees or partners with include:

- CSD Federal Low-Income Home Energy Assistance Program (LIHEAP)
- CSD Federal Department of Energy Weatherization Assistance Program (DOE WAP)
- State Low-Income Weatherization Program (LIWP)
- Department of Housing and Urban Development (HUD) Lead Hazard Control and Healthy Homes Program
- Utility Company Energy Savings Assistance (ESA) Program
- Utility Company California Alternate Rates for Energy (CARE) Program

PROPOSITION 65

SAFE DRINKING WATER AND TOXIC ENFORCEMENT ACT OF 1986 ACKNOWLEDGEMENT OF RECEIPT

Dage	Customan
Dear	Customer,

In 1986, the voters of California passed the Safe Drinking Water and Toxic Enforcement Act, known as Proposition 65. In compliance with this Act, the State of California requires that customers who have fiberglass insulation installed in their residence be informed that glass wool fiber, found in fiberglass installation, is a chemical known to the State of California to cause cancer.

By signing this form, you are acknowledging that the above information has been explained to you by the contractor installing the insulation in your home, and that you fully understand that fiberglass is listed as toxic chemical under Proposition 65.

Customer Name (Please Print):			
Customer Signature:	Date:		
Customer Address:			
City/State:	Zip Code:		



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515A (Rev. 2/12/16)

ENERGY SERVICE AGREEMENT FOR OCCUPANT

Dwelling Information										
Select the Dwelling	Гуре			I am the						
Single-Family		Mobile Home	Multi-Unit 🔲	Owner-Occupant		Tenant				
Owner-Occupant or Tenant Information										
Owner-Occupant or Tenant (Print or type name)				Address						
Apt./Unit No.	City			ZIP Code		Telephone Number				
Owner-Occupant or					Owner-Occupant or Tenant FAX Number					

Owner-Occupant or Tenant Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner-Occupant or Tenant)

I agree to accept the following TERMS required for my primary residence to receive services from the Department of Community Services and Development (CSD) weatherization programs(s):

- 1. I certify that the above-listed property is my primary residence.
- 2. I (the Owner-Occupant or Tenant), grant the Contractor/Agency permission to enter my dwelling to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization services and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed dwelling.
- 3. I acknowledge that an assessment of my dwelling is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my residence. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with the work identified on a summarized list, except as a consequence of gross negligence or willful and wanton misconduct.
- 5. I authorize the Contractor/Agency to access my utility company records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 6. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 7. I shall not remove any permanently installed energy conservation measures unless they are damaged or no longer functional in the residence from where they were installed.

Additional Certifications For Owner-Occupants ONLY:

- 8. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 9. Mobile home units only: I acknowledge that I may not receive services that require a permit if the registration on the mobile unit is not up-to-date.

Additional Certifications For Tenants ONLY:

10. I acknowledge that the Rental Property Owner must grant the Contractor/Agency the same permissions by signing CSD 515B Energy Service Agreement for Rental Property Owner before any services are rendered.





ENERGY SERVICE AGREEMENT FOR OCCUPANT

- 11. I understand that the Property Owner cannot raise the rent of the unit for a period of two years from the date of weatherization because of the increased value of the unit due solely to weatherization measures provided by the Contractor/Agency (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 12. I acknowledge that I have been provided a copy of this Agreement explaining its terms effective for a two year period after weatherization services have been completed. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated by the Department of Community Services and Development. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."
- 13. I may retain the replacement energy conservation measure installed by the CSD weatherization program(s) if the replaced appliance was my personal property.

I CERTIFY THAT I am the Owner-Occupant or Tenant residing in the dwelling listed above that serves as my primary residence and that all given statements are true and correct to the best of my knowledge. I have read and understand these TERMS and RELEASE, and agree to be bound by all of its terms and conditions in order to receive weatherization services under the CSD weatherization program(s).

Owner-Occupant or Tenant's Signature						Date				
Contractor/Agency Assurance										
Contractor/Agency (Print name) Address						2/45PF F75640				
			ommunity Ac	tion Partnership of San	Be Roadbaa ith	Tinnecanoe Ave				
CSLB Number (if applicable) City		City	Community Action Partnership of San		Contractor/Agency Telephone Number					
Contractor/Agency Email Address			n Bernardino	92408-2607 Contractor/Agency FAX Number						
weatherizationservices@capsbc.org (90						(909) 723-1609				
The Co	ontractor/Agency agrees to	the following:								
 Shall be responsible for the feasible cost of weatherization measures performed other than cash contribution from the Owner or Owner Agent, if applicable, and any subsequent non-compliance. 										
2. Shall ensure that the Contractor/Agency is properly insured.										
3. Shall ensure that work is conducted in a professional manner and meets program and building code standards.										
 Shall not make any significant structural changes to the dwelling without requesting written permission specifically describing the change from the dwelling owner. 										
5. Shall provide in writing a list of all weatherization measures installed in the unit.										
6. Shall assure that the owner, or owner's agent, and tenant data shall be maintained in a confidential manner to assure compliance with the Information Practices Act of 1977, as amended, and the Federal Privacy Act of 1974, as amended.										
Agency	Program Manager's Signature	9	Agency Program	Manager's Name (Print name)		Date				
i/			VARRYL	Solwson						
-	17		•							